

Moss & Covid Protocol

Customer procedure

- Maximum of 6 people per table
- Inside tables must be from a maximum of 2 households
- Outside tables can be from a maximum of 6 households
- Table service will be used for food & drink as much as possible
- A one-way system is in place for entrances & exits
- Social distancing must always be observed
- Keep noise levels to an acceptable volume
- Contact details will be required from at least one member of each group
- Hand sanitiser stations must be used upon entry
- Children are to remain at a table & under supervision at all times
- Toilet queuing systems must be adhered to during peak times
- Random temperature checks will be carried out upon entry.
- Table booking can be limited to 2 hours during peak times
- Customers must stay on their allocated table
- Tables are not to be moved
- Clean glasses will always be used & empty glasses will be collected from the table

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Staff Procedures

- Our team will be temperature checked on arrival everyday
- All team members will be provided with PPE where required
- Toilets will be checked & cleaned frequently
- Surfaces & handles will be sanitised regularly
- Staff will be allocated to customers for their visit.
- Single use & wipeable menus will be used
- Single use condiments will be used.
- Ventilation will be increased at all venues where possible

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